

TERMS & CONDITIONS

Your privacy is important to us. New Grand Light, LLC is committed to protecting and respecting your privacy.

It is New Grand Light, LLC's policy to respect your privacy regarding any information we may collect while operating our website. Accordingly, we have developed this privacy policy in order for you to understand how we collect, use, communicate, disclose and otherwise make use of personal information. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting New Grand Light, LLC websites, including www.grandlight.com, you are accepting and consenting to the practices described in this notice.

- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.
- We will collect and use personal information solely for fulfilling those purposes specified by us and for other ancillary purposes, unless we obtain the consent of the individual concerned or as required by law.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by using reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.
- We will only retain personal information for as long as necessary for the fulfilment of those purposes.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained. New Grand Light, LLC may change this privacy policy from time to time at New Grand Light, LLC's sole discretion.

SECTION 1 – INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

1. Information you give us.

You may give us information about you by filling in forms on one of our sites, e.g. www.grandlight.com (our site) or by corresponding with us by phone, e-mail, web chat or otherwise. This includes information you provide when you register to use our site, subscribe to our service, search for a product, participate in comment boards or other social media functions on our site, enter a competition, promotion or survey and when you report a problem with our site. The information you give us may include your name, address, email address and phone number, financial and credit card information, personal description and photograph. If you give us information on behalf of someone else, you

confirm that you have given them the information set out in this notice and that they have given permission for us to use their information as set out in this notice.

2. Information we collect about you.

With regard to each of your visits to our site we may automatically collect the following information:

1. Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
2. Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number.

This policy (together with our Customer Service Policies and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting New Grand Light, LLC websites, including www.grandlight.com, you are accepting and consenting to the practices described in this notice.

SECTION 2 – WHAT DO WE DO WITH YOUR INFORMATION?

We request information from you on our order form. To buy from us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

SECTION 3 – CONSENT

How do you get my consent?

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at info@grandlight.com or mailing us at: Grand Light 104 Day Street, Seymour, CT, 06483, United States

SECTION 4 – DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

SECTION 5 – SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted using 256-bit encryption secure socket layer technology (SSL) provided by GoDaddy. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

SECTION 6 – COOKIES

Our website uses “cookies” and other technologies, which store small amounts of information on your computer or device, to allow certain information from your web browser to be collected. Cookies are widely used on the internet and allow a website/portal to recognize a user’s device, without uniquely identifying the individual person using the computer. These technologies help to make it easier for you to log on and use the site, provide feedback to us as to which parts of the website you visit, so we can assess the effectiveness of the site and provide a better user experience or to serve Grand Light adverts to you whilst browsing other sites.

For more information about cookies, including how to see what cookies have been set and how to manage, block and delete them, please review www.allaboutcookies.org. You may also be able to configure your browser not to accept cookies, although please bear in mind that this may affect your ability to use the services we provide.

SECTION 7 – LINKS

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware

when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

SECTION 8 – CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it. Changes and clarifications will take effect immediately upon their posting on the website.

SECTION 9 – QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact us at info@grandlight.com or by mail at Grand Light
[Re: Privacy Compliance Officer]

[104 Day Street, Seymour, CT, 06483, United States]